

Welcome to Gmail. This document will give you a quick overview of how Gmail works with you to make your life easier. Let's get started!

# Your Inbox

When you sign in to Gmail, you'll see a list of any messages you've received in your Inbox. Here's an example:

Solarmora		~ <b>Q</b>
Mail -	G Mor	e → 1–10 of 10 < > 🔅 →
COMPOSE	Gmail Blog - Hide morning and nig	ht hours in Calendar - 1 day ago Web Cli
Inbox (4)	🗌 ☆ 🕞 Google+ team	Getting started on Google+ - Goog 4:51 pm
Starred	🔲 🏠 📄 Sondra, me, Murthy (3	) Pending Support Team Support Wit 4:22 pm
Important Seat Mail	🗌 🚖 📄 Alice Abernathy	New website design - Here's a drat 3:51 pm
Drafts (7)	🗌 📩 📄 Mary Dorma	PM priorities document - To assist 3:45 pm
Development	🗌 🚖 📄 Murthy Desdai	Questions about the Solar confer 3:36 pm
Financial	🗌 🟠 🕞 nadminis, Cassandra	2) Account proposal - Hi John, Your pro Aug 12
Junk E-mail	🗌 📩 📄 Benito Cacciato. (2), [	Draft important mail - On Mon, Aug 1, 201 Aug 1
	🗌 🚖 🕞 Murthy Desdai	Support Team Project DX2 action ite Jun 21
Chat	🗌 📩 📄 Cassandra, Mail (3)	Helen's Chrome OS info - Forwarded Jun 16
Search people	🗌 📘 📂 Gmail Team	Get through your email faster with G May 16
Cassy Smith	0% full Using 0 MB of your 25600 MB	Determined by Google Coogle Coo

Unread messages are in **bold**. To open a message, simply click it in your message list.

# About conversations

By default, replies to messages are grouped into **conversations**. A conversation keeps all messages in a thread together, which makes it easier to keep track of them and reduces Inbox clutter. Here's how a conversation appears in your **Inbox**:

	Sondra, me, Murthy (3)	Support Widget - next steps - Hi everyone,	Nov 29
	Alice, me (2)	New website design - Thanks Alice. It looks $\boldsymbol{\varsigma}$	Nov 29

Note: The number of messages in a conversation appears to the right of senders' names.

Here's what an opened conversation looks like:



Note: You can control whether messages are grouped into conversations: Click the **Gear icon** and then **Settings** in the upper-right corner of your Inbox and, on the **General** tab, scroll to **Conversation View**.

- If **Conversation View is off**, new messages won't be grouped into conversations, and any existing conversations are ungrouped into separate messages.
- If Conversation View is on, you can't separate the messages in a conversation. However, if you want to send a reply but don't want it to be added to the conversation, you can simply change the subject line in your reply.

## Compose a message

1. In the pane on the left, click **COMPOSE**.

Solarmora
Mail -
COMPOSE
Inbox
Starred
Important

2. A new message opens near the lower-right of your Gmail window. To minimize the new message click

E. Hold the **Shift** key and click to pop out the message into a new window. You can resize the message window and move it around the screen this way.

3. In the **To** field, type the first letter or letters of a recipient's name to look up their email address in your corporate directory. (When you are not adding addresses, the **To** field is labeled **Recipients**.)

Nev	v Message	_ 2 ×			
То	Murthy Desdai × Patricia Rowan ×				
	Add: Alice Abernathy Benito Cacciatore	Cc Bcc			
Sub	Subject				

4. To add a Cc or a Bcc, simply click **Cc** or **Bcc** which shows up when you're entering addresses. You can also drag and drop email addresses between **To**, **Cc**, and **Bcc**.



5. Enter a subject and the message text. Your email pane will grow as you type to fit your message.

# Format your message

To format the text of your message, click the  $\underline{A}$  icon to expand your formatting options.

Sans Serif	- TT -	в	ΙU	<u>A</u>			99   <u>T</u> x
Send	A	0		Go	٢		Î

# Add a file attachment, image, or link

Hover over the **paperclip icon** on the bottom of the message to show options for attaching a file; inserting a picture, document, emoticon; or creating a hyperlink.



To attach a file, click the **paperclip** and then browse for the file on your computer or local network. Once attached, the file appears at the bottom of the message. To remove an attachment, just click the **x**.

Solarmora Company Logo.png (13K)				
Send	<u>A</u> D 🏠 🖪 🖘 😳	Saved		

You can also attach files by dragging and dropping them into the body of the email. The files will attach at the bottom of the email.

00	Carmora Solarmora	Solarmora Logo Redesign 🖉 ×
		Murthy Desdai
FAVORITES		
📇 All My Files		Solarmora Logo Redesign
Applications	Belinnera Sideman	
🔜 Desktop		Hi <u>Murthy</u> ,
Documents	Solarmora Logo Solarmora Logo	Please take a look at this option for the company logo:
Ownloads	Black & White	
Movies		Cassandra Smith
🎜 Music		Prop Tiles nere
Pictures Case Sola	sandra Smith armora.com	Balansers.
Se	olarmora Logo.png (13K) ×	<b>0.0</b>
Se	olarmora Logo Black & White.png (10K) ×	Solarmora Logo Solarmora Logo Black & White
	Mend ▲ 1 + Saved ■ -	Send <u>A</u> <b>0</b> + Saved <b>a</b> ▼

To embed an image in your email, you can click the **Insert photos** icon and browse for the file or, if you have Chrome, drag a single file and drop it into the body of the message. It doesn't matter where you drop your image, the file will position itself where you last clicked in the message.

Image: Organization of the second sec	Solarmona Logo Redesign
	Murthy Desdai
FAVORITES	Schwarz Less Dedesies
Applications	Solarmora Logo Redesign
Desktop	Fi Murthy, 7 7
Documents Solarmora Logo Solarmora Logo Solarmora Logo	Please take a look at this option for the company logo:
Downloads Movies	t Drop files here
Hi Murthy, Hi Murthy,	Solarmora.com
Please take a look at this option for the company logo:	
Solarmora	Solarmora Logo       Send     A     B     CO     D     T     T

# Insert a calendar invitation

Insert a calendar invitation into your email by clicking the Insert invitation icon and filling out the fields. The invitation will be sent to everyone copied on the message.

New Message		~		
Invitation	1	×		
What When Who Cassy Smith	Team meeting       2/13/2013     2:30pm     to     3:30pm     2/13/2013     All day       11am     12pm     1pm     2pm     3pm     4pm     5pm	n 6pm		
Where Calendar Description	Note: The guest list comes from the list of email recipients. Edit the "T on the email message to add or remove guests. Cassy Smith Team meeting to discuss the design for the new Solarmora logo	Team Meeting		
Send A	Insert Invitation Cancel	Team meeting Team meeting to discuss the design for the new Solarmora logo When Wed, February 13, 2:30pm – 3:30pm GMT-08:00 Who · Cassy Smith · Murthy Desdai · Benito Cacciatore		
		Send <u>A</u> <u>0</u> + v		

## Send a message

At the bottom of the message window, click **Send**. A message appears at the top of the mail window, confirming that your message was sent.

Your message has been sent.

Note: When you exit the message, a draft is automatically saved to your **Drafts** folder. (While composing your message, Gmail updates drafts automatically and notifies you by writing Saved next to the **trash can**, as seen below.) If you decide to discard your message instead of sending it at a later time, click the **trash can** to delete it.



### Reply to a message

You can reply to just the sender or to all recipients of a message.

#### To reply to a single message or the last message in a conversation

- 1. Open the message. If the message is part of a conversation, open the conversation and select the message you want to reply to.
- 2. At the bottom of the message, click **Reply** (to reply to just the sender) or **Reply to all** (to reply to all recipients). The **Reply to all** option won't appear if the email was only sent to you.



3. Optionally, you can change your reply format by clicking the **arrow** next to the **Recipients** field, or add new email addresses to the conversation by clicking directly in the **Recipients** field.



- 4. Enter your reply in the message field.
- 5. At the bottom of the message, click **Send**.

#### To reply to an earlier message in a conversation

- 1. Open the conversation and select the message you want to reply to.
- 2. To reply to just the sender, click the **Reply** button:



If you'd rather reply to all recipients, click the **down arrow** next to the **Reply** button, and then click **Reply to all**:



- 3. Optionally, add other email addresses to which to send the reply.
- 4. Enter your reply in the message field.
- 5. At the bottom of the message, click **Send**.

## Forward a message

You can forward a message, just a single message in a conversation, or an entire conversation.

To forward a message or a single message in a conversation:

- 1. Open the message. If the message is part of a conversation, open the conversation and select the message to forward.
- 2. At the bottom of the message, click **Forward**.



Note: If you have a conversation open, the **Forward** link sends the last (most recent) message. If you'd

rather forward an earlier message in the conversation, select the message, click the **down arrow** next to the message's **Reply** button, and then click **Forward**:

	Sondra Jenkins 4:0	1 (23 hours ago) 📩 🔸 🗠	•	
10/10	to me, Murthy, Bryan, F	*	Reply	٦
	Hi everyone,		Reply to all	
	I wanted to start a new t porting in content, as pe	•	Forward Jh	
			Filter messages like this	
	clear, I can set up a qui		Print	

- 3. Enter the email addresses to which to forward the message, and add any notes in the message field.
- 4. If the message has an attachment that you don't want to forward, uncheck the box next to the attachment's file name, below the **Subject** field.
- 5. At the bottom of the message, click **Send**.

#### To forward an entire conversation:

- 1. Open the conversation.
- 2. In the menu bar above the conversation, click **More** and then click **Forward all**.



3. At the bottom of the message, click **Send**.

The recipient receives a single message containing all messages in the conversation, listed in order of oldest to most recent.

## Print a message

You can print a single message or an entire conversation.

### To print a single message or an entire conversation:

- 1. Open the message or conversation.
- 2. At the upper right of the message, click the **Print all** icon.



A printer-friendly version of the conversation appears.

3. Use your web browser's **Print** options to print the message.

#### To print a single message within a conversation:

- 1. Open the conversation and select the message you want to print.
- 2. In the message, click the **down arrow** to the right of the **Reply** button, and then click **Print**.



A printer-friendly version of the message appears.

3. Use your web browser's Print options to print the message.